

TRM Maximo Hosting Solutions for Maintenance Service Providers

TRM total
resource
management
A Consulting and Technology Company



TRM Maximo Hosting Solutions designed for Maintenance Service Providers

Success is dependent on service

As an Asset Management Service Provider, Maintenance Service Provider, or Base Operations Support Services contractor, your mission is to provide ongoing and on-demand support services your clients. Everything from contingency logistics to operations and maintenance of critical assets, facilities and IT. Demanding the best, flexible, scalable integrated asset and service management technology.

TRM Maximo Hosting Solution is TRM's EAM SaaS and ITSM SaaS Solution – bringing IBM's best-of-breed Maximo and Tivoli software to the cloud – managed and deployed by our expertise. The SaaS (software as a service) model allows you to employ software in a subscription model – paying monthly for only the licenses that you need, without having to worry about the capital and operating expenses required to manage.

Why our Enterprise Asset Management - EAM SaaS Solution works for you

- Bid on upcoming contracts without upfront capital investments in an EAM system (you can purchase SaaS subscriptions after contract award, limit the expense to the term of the contract, and often recover the expense as a direct pass-through contract cost)
- Stand-up your EAM system in minimal time (especially important when your contract start-up period is short)
- Eliminate the need to hire a specialized EAM system administrator(s) and user support person(s)
- Handle fluctuating user counts without costly investments in licenses
- Focus your organization on delivering services, not maintaining and upgrading IT systems

Provide the highest value service at the lowest cost

- Bring the power of the leading EAM system in the world – IBM Maximo Asset Management® to reduce asset downtime, cut maintenance costs and improve productivity
- Automatically provide scheduling, status, and completion notices to your clients
- Track performance against service level agreements and award fee targets
- Automatically escalate work when SLAs are in jeopardy
- Increase your service by including (as required):
 - » Mobile users
 - » Spatial (GIS) enablement
 - » Project management
 - » Space management
 - » Real-time asset locators
 - » Energy optimization
 - » Government inventory accounting
 - » Linear asset management
 - » Fleet management
 - » IT asset management

TRM Maximo Hosting Solution brings benefits directly related to your mission

- Flexible configuration – use a system tailored for your business processes and your unique clients
- Provide clients with access to your system but hide and protect proprietary information
- Provide sub-contractors with access to your system but limited to their data only
- Track execution against Indefinite Delivery, Indefinite Quantity (ID/IQ), cost plus, Firm-Fixed Price (FFP), and time and materials contracts
- Integrate with your vendors and subcontractors for quotes, purchases, work initiation, and status

Why you should rely on Maximo Hosting Solutions and TRM's Expertise as your partner in service success

TRM has supported maintenance service providers that manage the facilities, logistics and operational assets for customers that range from federal agencies, military bases and war-zone operations to public schools for over 15 years – helping to improve operations through services and technology.

We know your business which brings unique benefits to our Maximo Hosting Solution. The vast majority of EAM systems delivered via a SaaS model do not allow for unique configurations or tailoring, but our Maximo Hosting Solution is designed with the flexibility you require.

Unique Maximo Hosting Solution benefits

- Pre-built integrations with common Government, DOD, and commercial financial and maintenance systems
- The ability to simplify navigation and dramatically reduce data entry
- Expert services to migrate legacy/current data into your Maximo Hosting Solution – you'll be up-and-running in a minimal amount of time – helping you to compete and win more business with time-to-value contracts.

Contact us today to learn more about TRM Maximo Hosting Solutions.

Experience and Expertise Make All the Difference

TRM has been implementing Maximo for small, medium and large clients across all asset-intensive industries since 1994 and the release of Maximo 2. We have the expertise to deploy and implement Maximo for a wide variety of needs and in a wide variety of environments. TRM has over 400 hundred staff-years of cumulative Maximo experience and TRM consultants are Maximo certified, IBM certified, ITIL certified and/or PMP certified, in addition to being well-versed in asset management and industry best-practices.

We're the one of the most accredited IBM Business Partners in the world, with over 50 deployment certifications for Maximo. With hundreds of Maximo installations and configurations; interfaces and integrations; customizations and custom application developments, database management and performance optimizations under our belt – we know Maximo.

Contact us today to learn more about TRM SMaximo Hosting Solutions

TRM Headquarters

510 King Street, Suite 200
Alexandria, VA 22314
877.548.5100

Advanced Technology Centers

Honolulu
San Diego