



# MaxAssist: the only online training module designed for IBM Maximo®

Highest Impact, BEST ROI, Lowest Cost, No Risk Solution to train Maximo Users

MaxAssist can be configured using point-and-click functionality and acts as an integrated “assist” for Maximo users throughout their day

- Intuitive instructions integrated with Maximo screens to guide learning
- Dynamically works with the data your users input
- Achieve ROI within days – fastest way to train new Maximo users

The screenshot shows the IBM Maximo 'Purchase Order' screen. The 'PO Lines' tab is selected, and a red tooltip points to it with the instruction 'Choose the PO Lines tab'. A 'Create a PO' tooltip is also visible on the right, listing steps: 'Process-Insert', 'Populate-the-PO', 'Populate-the-Vendor', 'Choose the PO Lines tab', 'Click New Row', and 'Press Save'. The form fields include 'Buyer Company', 'Status Date', 'Ordered Date', 'Required Date', 'Follow-up Date', 'Vendor Date', 'Pretax Total', 'Total Tax', 'Total Cost', 'Currency', and 'Total Base Cost'. The 'Vendor' section shows 'Company: ACME EAST' and 'EAST Coast branch'.

### Page Guides – A key feature of MaxAssist

With MaxAssist enabled, the Page Guide automatically opens for specific users or groups. From there, users click on any step in the Page Guide to automatically select the field or action for the user and are walked through a set of tasks. The page guides contain:

- To-do list
- The tooltips
- Defaulted users/groups

### On-screen To-Do Lists

A live checklist display for to users to see the data entry steps

### Tool Tips

Easily add a tooltip to any field in Maximo to inform users of useful information to allow users to know why they are filling in that field.

## Powered by the award winning TRM RulesManager, MaxAssist seamlessly integrates with Maximo and never alters the base code

With MaxAssist you can:

- Speed adoption and use of Maximo
- Dramatically reduce training costs
- Deploy in one new site or globally
- Enable more accurate and complete data into the system
- Ease the change management process for adopting Maximo, upgraded Maximo systems or large configuration changes
- Handy reminder for “casual” users
- Cloud enabled with TRM’s High Performance Cloud™ for Maximo

### About TRM

Total Resource Management (TRM) is a consulting and technology firm focused on improving the asset and operational performance of organizations. TRM is an IBM Premier Business Partner with more than twenty years experience delivering asset and service management solutions based upon IBM Maximo.