

TRM Service PoP™ featuring IBM Maximo® Hosting Solutions enhanced by TRM RulesManager

What is it?

TRM's Maximo Hosting Solutions provides access to Maximo in a Software-as-a-Service Model.

Embracing Software as a Service and Cloud Computing, TRM enables affordable, turnkey IBM Maximo solutions for small, midsize organizations looking to improve their asset management and maintenance practices; and IT tracking and service management with dependable, secure and flexible access to the world's leading Enterprise Asset Management system.

Why would you want it?

- Access to the most powerful EAM solution – Maximo – without making additional investments in hardware, software or people to support
- Faster time-to-value and go-live
- Lower cost of ownership - low monthly fee based on number of users and services required
- Configured solutions to meet your needs – using TRM's RulesManager, unique configurations can be designed at the fraction of the cost and time
- Pay for the users and features you have now, use the flexible platform and plan to scale and grow
- Stay current with evolving technology and Maximo versions

- Take advantage of new Maximo industry modules or IT Service Management solutions
 - IBM Maximo Industry Solution for Nuclear Power
 - IBM Maximo Industry Solution for Utilities
 - IBM Maximo Industry Solution for Oil & Gas
 - IBM Maximo Industry Solution for Service Providers
 - IBM Maximo Industry Solution for Government
 - IBM Maximo Industry Solution for Transportation
 - IBM Maximo Mobile Work Manager

Maximo on-premise Hosting – Maximo In-a-Box

Occasionally, the requirements and preferences of an organization require the local supervision of data, but customers are reluctant to take on the distractions and expense of in-house personnel to install and configure Maximo, maintain support, upgrade and resolve issues.

One alternative provided by TRM is On-Premise Maximo Hosting. TRM provides the server, software, technical support, maintenance, upgrades and other tasks for the organization and installs the computers on the client's site. The client provides an acceptable location within their premise. Since the server is the property of TRM, there are no capital requirements and clients are able to use their capital budgets for other activities.



- IBM Maximo Spatial Asset Management
- IBM Maximo Calibration
- Tivoli Asset Management for IT (built on the Maximo platform)
- Tivoli Service Request Manager (service desk built on the Maximo platform)
- Realize optimized performance, availability, and security
- Leverage the most robust platform – 24x7x365 security and monitoring
- Be at ease with defined service level agreements
- Become plug-and-play with turnkey configurations leveraging built-in TRM domain expertise

Who could use it?

- Small – Mid size organizations
- BOS Contractors – Base Operations and Support Contractors
- Maintenance Service Companies
- Fleet managers
- Facility managers
- Maintenance managers
- College and university campuses
- Water and Wastewater Systems
- Federal, state and local governments
- Energy and Utility firms
- Small manufacturing and large retail organizations

How is it priced?

TRM Maximo Hosting solutions are priced per user / per year and are dependent on the software solution chosen, services required and configurations.

- Requirements analysis
- Required hardware – application servers, report servers and database servers – in the cloud
- Installation of Maximo software
- Application configuration
- Data migration
- System Administration Support – from Levels 1-3, depending on your needs
- Review, Test, Upgrade:
 - Operating System patches
 - Database patches
 - Maximo patches
- Upgrades within current release (for example Maximo 7.1 to Maximo 7.2)
- Upgrade to new releases (for example from Maximo 7 to 8)
- Security administration
- Monitoring for performance and availability

Why TRM?

Experience and Expertise Make All the Difference

TRM has been implementing Maximo for small, medium and large clients across all asset-intensive industries since 1994 and the release of Maximo 2. We have the expertise to deploy and implement Maximo for a wide variety of needs and in a wide variety of environments. TRM has over 400 hundred staff-years of cumulative Maximo experience and TRM consultants are Maximo certified, IBM certified, ITIL certified and/or PMP certified, in addition to being well-versed in asset management and industry best-practices.

We're the one of the most accredited IBM Business Partners in the world, with over 50 deployment certifications for Maximo. With hundreds of Maximo installations and configurations; interfaces and integrations; customizations and custom application developments, database management and performance optimizations under our belt – we know Maximo.

We follow the ITIL industry standard framework for managing services.

What are you waiting for?

Contact TRM today to find out if Maximo Hosting Solutions would be right for you!

703-548-4285

marketing@trmnet.com

or visit www.trmnet.com/services/maximohosting