



TRM Training Services

EDUCATE ❖ ASSESS ❖ VALIDATE ❖ DOCUMENT ❖ ADVISE

Why TRM?

Total Resource Management (TRM) prides itself on being a learning organization and understands that training is one of the best investments in new technology to increase your return on investment. As one of the leading consulting companies for IBM Maximo® Asset Management and ITSM/ITAM, we offer training as a critical component of every Maximo and IBM Service Management implementation or upgrade project performed.

Training Solutions Designed to Fit Your Needs

TRM is an Authorized Independent Training Provider (AITP) for IBM Maximo Asset Management and Tivoli Asset Management for IT®. Each of our trainers is an experienced Maximo consultant and an IBM Tivoli Certified Instructor.

TRM instructors and course designers can help you build a training program specific to your business requirements and Maximo configuration. We offer clients both customized and pre-packaged training solutions ranging from:

- ❖ Better and best industry practice workshops
- ❖ Business Process Training
- ❖ Delta training – overviews of the new functionality in the new versions of Maximo
- ❖ Training your in-house system administrators and application developers before, during and after the project
- ❖ End-user training
- ❖ Immersion training
- ❖ Subject Matter Expert and “train-the-trainer” courses
- ❖ Standard and customized e-Learning training

- ❖ Custom on-site or public courses for TRM RulesManager SE™ - the leading configuration tool for Maximo and Tivoli Process Automation Engine
- ❖ Public IBM Certified Courses:
 - Maximo 6 for EAM and ITSM
 - Maximo Asset Management (EAM) version 7
 - Tivoli Service Request Manager, AM for IT, CCMDB, and TADDM version 7
 - Report Writing

Increase your ROI for Maximo or IBM Service Management with proven training solutions from TRM.

Our Training Philosophy

Our goal is to facilitate swift understanding, acceptance and adoption from end-users. We also view training as a critical part of the change management program of any implementation. Training conveys that:

- ❖ The technology changes are important to the business and higher-level management is dedicated to its success
- ❖ Management understands the importance of the end-user to the success of the project and has invested in the end-user.
- ❖ The new technology will allow the end-user to get the job done faster, easier and better.

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Contact Us

For more information about TRM's custom training solutions or to register for our AITP publicly offered courses, please call 703-548-4285, email marketing@trmnet.com or visit: www.trmnet.com/services/elearning

About TRM

We have over 400 man-years of Maximo experience and have implemented and upgraded Maximo for 15 years — for hundreds of satisfied clients, across all industries and the globe.

IBM Maximo Asset Management, Maximo and Tivoli Asset Management for IT are registered trademarks of IBM Corporation. TRM RulesManager SE is a trademark of Total Resource Management, Inc.